















Appendix A: Neighbourhoods and Adult Services - Social Care Performance Indicator Outturns for Jun '10 (Quarter 1)

Key to symbols	
	indicator rated 'off target'
	indicator rated 'on target'
	indicator has improved
	indicator has deteriorated

Commissioning and Partnerships (Chrissy Wright)											
Line no	Current Performance	Measure	Good Performance	2009/10 Baseline	Jun '10 Result 1st Quarter	Current Result (25th August)	This time last year	D.o.T. from same time last year	2010/11 Target	Responsible Manager	Outcomes Framework
1.		NI 136 (Vital Signs 03) People supported to live independently through social services (LAA)	Higher is better	2370.43	2364.93	2354.31	2314.87		3286	Dave Roddis	2
2.		NAS 35 Percentage of homes graded silver or above through Home From Home	Higher is better	65.71%	65.71%	65.71%	54.55%		75%	Janine Parkin	7
3.		NAS 5 Average waiting time for an OT assessment (calendar days)	Lower is better	16	19	19	21		28	Jill Wilkinson	2
4.		NI 141 Percentage of vulnerable people achieving independent living (LAA)	Higher is better	88.17%	87.83%	87.83%	89.32%		85%	Janine Parkin	2
5.		NI 142 Percentage of vulnerable people who are supported to maintain independent living	Higher is better	97.72%	98.93%	98.93%	99.27%		98%	Janine Parkin	2

Independent Living (Kirsty Evertson)											
Line no	Current Performance	Measure	Good Performance	2009/10 Baseline	Jun '10 Result	Current Result (25th August)	This time last year	D.o.T. from same time last year	2010/11 Target	Responsible Manager	Outcomes Framework
6.	★	NAS 34 Average length of time waiting for major adaptations from assessment to work beginning	Lower is better	19.74	21.49	19.65	New indicator		15	Martin Humphries	2
Health and Well Being / Assessment and Care Management (Shona McFarlane)											
Line no	Current Performance	Measure	Good Performance	2009/10 Baseline	Jun '10 Result	Current Result (25th August)	This time last year	D.o.T. from same time last year	2010/11 Target	Responsible Manager	Outcomes Framework
7.	▲	NAS 1 (PAF D40) Percentage of clients receiving a review	Higher is better, 75<=100 is best	82.5%	18.08%	24.84%	17.92%	↑✓	87%	Lucy Pullen	1
8.	▲	NAS 18 (PAF D39) Percentage of people receiving a statement of needs	Higher is better, 100 is best	96.21%	96.44%	95.59%	92.38%	↑✓	98%	Cheryle Cartwright	4
9.	▲	NI 133 (Vital Signs 13) Acceptable waiting times for care packages (now includes 18-64 age group)	Higher is better	94.23%	92.08%	91.73%	91.42%	↑✓	96%	Mark Joynes	4
10.	★	NAS 36 Number of safeguarding referrals	Lower is better	182	27	36	New indicator		172	Sam Newton	7
11.	★	NAS 46 Percentage of safeguarding cases substantiated at case conference	Higher is better	N/A	100%	100%	New indicator		75%	Sam Newton	7
12.	★	NI 125 (Vital Signs 04) Achieving independence for older people through rehabilitation / intermediate care	Higher is better	84.17%	82.1%	83.54%	84.06%	↓✗	85%	David Stevenson	2
13.	★	NI 130 New Definition (Vital Signs 17) Social care clients receiving Self Directed Support	Higher is better	8.62%	11.46%	14.60%	8.5%	↑✓	30%	Cheryle Cartwright	4
14.	★	NI 132 (Vital Signs 12) Timeliness of social care assessment (all adults)	Higher is better	80.71%	90.98%	90.66%	69.69%	↑✓	90%	Mark Joynes	4
15.	★	NI 135 (Vital Signs 18) Carers receiving needs assessment or review and a specific carers service, or advice and information (LAA)	Higher is better	29.61%	8.77%	11.57%	10.78%	↓✗	30%	Mark Joynes	2
16.	★	NI 145 (Vital Signs 05) Adults with learning disabilities in settled accommodation	Higher is better	72.38%	10.36%	10.90%	10.01%	↑✓	72%	Jackie Bickerstaffe	2
17.	★	NI 146 (Vital Signs 07) Adults with learning disabilities in employment	Higher is better	5.58%	0.88%	0.87%	.3%	↑✓	6.26%	Jackie Bickerstaffe	6